



# Nationwide<sup>®</sup> pet insurance

## FAQ for employees

### **Do I need to re-enroll for this benefit every year?**

No. Once enrolled, the policy will renew automatically each year.

### **How can I make changes to my policy?**

You can make changes during your policy renewal period by calling 888-341-0789. All changes are subject to underwriting approval.

### **When is my policy renewal period?**

The renewal period starts 60 days before the policy's current 12-month term expires. The policy's effective date and expiration date can be found on the Declarations Page, which is included with the policy packet that is mailed to the employee at each new term.

### **How do I enroll or get more information on pet insurance?**

Visit [PetsNationwide.com](https://PetsNationwide.com) to enroll or to learn more.

### **What happens to my pet insurance policy if I am no longer with the company?**

If you pay policy premiums via direct bill, no action is required and the policy will automatically remain active. However, the premium may change at policy renewal, as group preferred pricing may no longer apply.

If you pay policy premiums via payroll deduction, you will be notified and asked to update billing information in order to keep the policy active.

