A diagnosis is the medical condition treated. Please do not list symptoms (for example limping, lameness or infections are symptoms of injuries or illnesses). Your veterinarian can help you with the diagnosis. Include a copy of your pet’s treatment records and lab results for this visit if there is more than one diagnosis being treated, your pet stayed at the hospital overnight, or the diagnosis has not been determined. Please do not write “See Attached” or list services shown on your invoice.

You must submit itemized invoices with your claim form. Do not send estimates.

By signing this Claim Form, I confirm that to the best of my knowledge the information I have provided is true and correct. I authorize the release of my pet’s medical records to Nationwide.

Please submit your claim by one method only. Duplicate claim submissions will delay claim processing.

ONLINE:  www.petinsurance.com/submit-claim

FAX:  (714) 989-5600  No cover sheet neccessary.

MAIL:  Nationwide Claims Department
        PO Box 2344
        Brea, CA 92822-2344
Have you included everything we need to process your claim?
Ask your veterinarian’s office for copies of your pet’s treatment records and submit them with your claim. Treatment records and lab results help us process your claim faster, especially if your pet was treated for more than one condition, stayed overnight at the hospital or did not have a definite diagnosis.

Want to track the status of your claim?
Log on to the Nationwide Pet Account Access page at my.petinsurance.com and click “View Claims History.” The status of faxed or mailed claims will be available 72 hours after they are received.

Need more claim forms?
Log on to your account at my.petinsurance.com and click on the “Pre-Filled Claim Form” link. Have claim forms handy when you need them. Keep extra copies:

✓ At home, with other pet-related documents
✓ In your glove compartment
✓ On file at your veterinarian’s office

Have any questions?
Contact a Customer Care Representative toll free at 800-540-2016, Monday through Friday, 5:00 a.m. to 7:00 p.m. or Saturday, 7:00 a.m. to 3:30 p.m. (Pacific).

Attention Maryland Residents: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.